

Agenda
National Institute for Healthcare Leadership
Education Executive National Learning Network Meeting
November 7-9, 2012
Fort Worth, TX

November 7

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|------------------|---|---|
| 2:00 p.m. | Welcome | Harla Adams
National Institute for
Healthcare Leadership |
| 2:05 p.m. | New Devices, Modalities, Trends, Best Practices Used in Learning | Eric Kugler
Chairman Hospital U
eLearning Collaborative |
| | Aim: This will be a hands on session, with new learning technology that will allow participant to experience hands on learning with their own smart devices (iphones, iPads, Androids) you bring to the meeting | |
| 5:00 p.m. | Adjourn | |
| 6:00 p.m. | Networking Dinner | |
| | During the relaxed, informal networking dinner, each participant has the opportunity to visit one-on-one with senior managed care executives throughout America. Building strong relationships will prove invaluable as you build a network of individuals throughout the country who will be resources to you and your organization. | |

November 8

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| 8:30 a.m. | Networking Breakfast Buffet | All |
| 9:15 a.m. | Roundtable Discussion | All |
| | Each participant should come prepared to share with your colleagues (approximately 15 minutes) the top 2 priorities/challenges you are working on, including specific strategies, results and lessons learned. | |
| | Aim: This roundtable discussion provides each group member the opportunity to share with and learn from respected, experienced education executives throughout America in a non-competitive, knowledge sharing environment. | |
| 10:30 a.m. | Break | All |
| 11:00 a.m. | Roundtable Discussion (continued) | All |
| 12:00 p.m. | Networking Lunch Buffet | All |

1:00 p.m.	<p>Designing for Education Integration Across The Health System</p> <p>Aim: This presentation will take a look at the following areas</p> <ul style="list-style-type: none"> • The compelling need for Education Integration • The process of designing a full scale integration • Managing the departure from traditional education approaches • Discussion 	<p>Marguerite Samms Practice Leader, Leadership Development, Division of Human Potential Multicare Health System</p> <p>and</p> <p>Scripps Health</p>
2:00 p.m.	Break	
2:15 p.m.	<p>Case Management Redesign: The Foundation for Accountable Care and How This Curriculum is Supported by the Education Team</p> <ul style="list-style-type: none"> • Set the stage for transformational healthcare that achieves the IHI Triple Aim • Develop a case management infrastructure that supports the successful implementation of ACO • Develop a Case Management Model that can help the organization to more effectively manage its costs <p>Aim: During this discussion Maura will provide you an overview of their case management redesign <u>with a focus on how her education team supports the curriculum for this initiative.</u></p>	<p>Maura O'Brien Director North Shore LIJ Health System</p>
3:30 p.m.	<p>The Inner Circle</p> <p>“A Prudent question is one-half of wisdom.” Francis Bacon</p> <p>Aim: During this session, group members will have the opportunity to present a specific issue or challenge you are dealing with (related to education) and receive input, suggestions and feedback from your experienced inner circle of colleagues throughout America.</p>	All
5:00 p.m.	Adjourn	All
6:30 p.m.	Networking Dinner	All
<u>November 9</u>		
8:15 a.m.	Networking Breakfast Buffet	All
8:45 a.m.	Topics for Next Meeting	
9:00 a.m.	<p>Support for Transforming Care... Novant's Story</p> <p>Aim: During this session we will learn about Novant Health's journey towards transformation, focusing on their remarkable patient experience. We will discuss their</p>	<p>Debbie Kiser Vice President Novant Health</p>

system approach to transformation, specific **strategies and tactics, monitoring and metrics, and the education and training to support the changes.**

10:30 a.m. Break

10:45 a.m. Value of Education

Aim: With volumes flat, lower reimbursements, increasing costs and quality initiatives healthcare organizations throughout America are facing challenges and issues related to doing more with less or the elimination of some services with the healthcare system. Whether those challenges are reduction in staff, reduction in expenses or increases in revenue, education departments are finding themselves needing to defend their support value to their healthcare organization. Each participant should come prepared to share 3 innovative, creative ways you are dealing with:

- Staff reduction
- Keeping morale up with added workloads and tightened budgets
- Defending the function of education to the health system

11:30 a.m. Networking Buffet Lunch

All

12:00 p.m. Adjourn